

## Northwestern Indiana Telephone

February 2, 2006

Marlene H Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Dear Ms Dortch,

Re: Certification of CPNI Filing EB-06-TC-060

Northwestern Indiana Telephone Company is in compliance with the FCC rules in regards to the use of, or the sharing of, Customer Proprietary Network Information, (CPNI).

Northwestern Indiana Telephone Company does not share CPNI with any third parties or it's own affiliates.

RECEIVED & INSPECTED

FCC - MAILROOM

Northwestern Indiana Telephone Company does no outbound telemarketing and asks permission to discuss any services we offer when a customer calls in for new services or adds/changes to existing services.

Northwestern Indiana Telephone Company, to the best of our ability, verifies the identity of a caller to our office before discussing any billing or service issues.

Northwestern Indiana Telephone Company does one on one training when a new Customer Service Representative is brought in, and explains FCC and company policies concerning CPNI to them at that time.

We feel strongly that our company procedures are adequate to ensure there is no inappropriate usage of CPNI.

Sincerely,

Thomas C Long

Controller

CC: Byron McCoy, Telecommunications Consumers Division Best Copy and Printing, Inc.

205 N. Washington Street P.O. Box 67 PHebron, Indiana 46341

## Certification of CPNI Filing EB-06-TC-060 February 6, 2006

I <u>Thomas C Long, Controller</u> hereby certify that <u>Northwestern Indiana Telephone</u> <u>Company</u>, is in compliance with the FCC rules in regards to protecting the privacy of Customer Proprietary Network Information (CPNI).

Signature

2-2-0

Date